

## Telecommunications Audit Services

- Do you have multiple telecom vendors?
- Do you wonder if their invoices are accurate?
- Do you have time to review them all in detail?
- Do you know if every service is being used?
- Do you have multiple technologies such as....
  - ⇒ Voice
  - ⇒ PCS
  - ⇒ Data
  - ⇒ Paging
  - ⇒ Others?

*"By managing our telecom inventory and eliminating the need to hire a telecom expert, Breakaway exceeds our service expectations while providing expert advice."*



# CommWatch Efficiency Audit



Telecommunications is complex and difficult to manage. Unless carefully monitored, organizations frequently end up paying for services they don't need and paying too much for the services they do.

*The Breakaway CommWatch Efficiency Audit Services* is a recovery based consulting solution that can help!

For a portion of any savings, our analysts will review all voice and data telecommunications expenses and implement approved cost saving recommendations.

6860 S Yosemite Ct Suite 2000 Centennial CO 80112  
www.BreakawayServices.com  
(720)200-0955 or info@breakawayservices.com

# THE BENEFITS OF CommWatch Efficiency Audit

Your **First Choice** in  
**Telecommunications  
Expense Management  
Service!**

- One month of tele-  
com invoices are  
**professionally re-  
viewed** by a team  
of expert analysts
- **Errors are identi-  
fied** and presented  
to the client for ap-  
proval to correct
- **Refunds are  
requested and  
tracked.**
- *Approved Changes  
are **implemented**  
on your behalf*
- **Optimal service  
levels** are estab-  
lished and new con-

Reduce your  
Telecommunications  
Expense with...

## CommWatch Efficiency Audit



**Breakaway Services Inc.** is in the business of helping organizations with the entire telecommunications expense management process – from the initial request for a new device or service – through provisioning, tracking, installing and ensuring quality on an ongoing basis.

Our systems take care of receiving and processing the service providers' invoices, ensuring that the bills are accurate and timely. At the same time, we manage, optimize, allocate and report on usage – by end-point, individual, department and division – rolling the information up to the highest level.

### Cost containment begins with a clean environment

Our expert analysts will review your telecommunications service invoices (all service categories) for accuracy and money saving opportunities.

- Validate every invoice and payment amount
- Request and track refunds, corrections and changes
- Validate every service and feature
- Review all contracts for opportunities to renegotiate or consolidate
- Our experts can map all of your locations and services

With experience working with all major local and long-distance carriers, and specialized knowledge in the tax, tariff, wireless and custom contracts areas, our team – together with our industry-leading automation capabilities – can efficiently identify errors and deliver refunds and savings to our clients.

### A solid process ensures success!

- We itemize all services and fees
- We determine the operation of each and every service
- We evaluate alternative services for savings and effectiveness
- The findings are presented in the form of recommendations
- Approved recommendations are then implemented

The client is only invoiced for our fee once we can document the receipt of the refund, credit or cost saving change

### Keep the environment clean with CommWatch Services!

For a small monthly fee, our analysts will receive your carrier bills, implement them in our Telecom Expense Management software, analyze them, correct any errors and provide you with concise, easy to read reports via the Breakaway *CommWatch Portal*. *CommWatch* customers also get access to a database of all scanned images of their invoices.

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