

Telecommunications Expense Management Services

- Do you have multiple telecom vendors?
- Do you wonder if their invoices are accurate?
- Do you have time to review them all in detail?
- Do you need to allocate expenses by departments?
- Do you have multiple technologies such as....
 - ⇒ Voice
 - ⇒ PCS
 - ⇒ Data
 - ⇒ Paging
 - ⇒ Others?

"By managing our telecom inventory and eliminating the need to hire a telecom expert, Breakaway exceeds our service expectations while providing expert advice."



CommWatch SMB



Telecommunications is complex and difficult to manage. Unless carefully monitored, organizations frequently end up paying for services they don't need and paying too much for the services they do.

CommWatch SMB is a consulting service offering that can help!

For a small monthly fee, our analysts will receive your carrier bills, analyze them, correct any errors and provide you with concise, easy to read reports.

6860 S Yosemite Ct Suite 2000 Centennial CO 80112
www.BreakawayServices.com
(720)200-0955 or info@breakawayservices.com

THE BENEFITS OF **CommWatch SMB!**

- Monthly telecom invoices are **professionally reviewed** by a team of expert analysts
- **Errors are corrected** and refunds or credits tracked on your behalf
- Expenses are organized for **optimal charge back**
- With increased visibility **optimal service levels** are assured

Get **MORE** out of your telecommunications budget with ...

CommWatch SMB!



***Breakaway Services Inc.** is in the business of helping organizations with the entire telecommunications expense management process – from the initial request for a new device or service – through provisioning, tracking, installing and ensuring quality on an ongoing basis.*

Our systems take care of receiving and processing the service providers' invoices, ensuring that the bills are accurate and timely. At the same time, we manage, optimize, allocate and report on usage – by end-point, individual, department and division – rolling the information up to the highest level.

Cost containment begins with regular review

Every month our expert analysts will review your telecommunications service invoices (all service categories) for accuracy and money saving opportunities.

- Manage the transition to electronic billing for all local and interexchange voice, data, and wireless service invoices
- Provide a consistent invoice format for easier review
- Route the necessary portion of the invoice to Accounts Payable for prompt payment
- Report on payment reconciliation
- Validate every invoice and payment amount
- Request and track refunds, corrections and changes
- Validate every service and feature
- Provide cost allocation reports
- Teach you how to use the report generator for additional queries

With experience working with all major local and long-distance carriers, and specialized knowledge in the tax, tariff, wireless and custom contracts areas, our team – together with our industry-leading automation capabilities – can efficiently identify errors and deliver refunds and savings to our clients.

Accountability begins with visibility

As expenditures on telecommunications continue to increase, the importance of partnering with internal business units and individuals has become imperative for effective cost management. Understanding and controlling per-unit costs within corporations, while internal customers control the demand or consumption of telecom services, is challenging but possible with Breakaway Services usage-based chargeback reporting.

You can manage a mobile workforce with contained mobile expenses.

With mobile users, not only do you have to manage wireless service, but home internet access, fax lines and possibly individual paging contracts. With multiple carriers in a complex marketplace, and ever-leaner budgets, it's challenging to eliminate waste and optimize service levels. *CommWatch SMB* immediately brings corporate wireless and remote access costs under control.

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