

## Wireless Device Rate Plan Optimization

- Do you have 50 or more cell phones or pagers?
- Have you reviewed every rate plan option?
- If you use a pooled plan, do you know who your 'plan busters' are?
- Do you have an accurate inventory of devices?
- Would you like to track personal vs. business use?

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*CommWatch Mobile* takes you beyond rate optimization, safeguarding your company from abuse and out-of-control wireless assets.



# *CommWatch Mobile*



Breakaway Services offers wireless managed services directed at saving companies both time and money. This service enables administrators and managers to maximize the benefit and minimize the cost of their wireless program while reducing their workload significantly.

*CommWatch Mobile* is a technology and consulting service offering that can help!

By eliminating complexity, *CommWatch Mobile* puts you in command of unmanaged cellular devices. No more headaches from unmonitored excessive users, unenforceable company policy and not optimized rate plans.

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# THE BENEFITS OF CommWatch Mobile

- **Set and track** usage policy electronically
- **Differentiate** between personal and business use
- **Streamline** rate change approvals
- **Automatically** check for common invoice errors
- Track **Inventory** by user
- Automatically **allocate** accurate charges by manager, department

Get MORE out of your telecommunications budget with ...

# CommWatch Mobile



**Breakaway Services Inc.** is in the business of helping organizations with the entire telecommunications expense management process – from the initial request for a new device or service – through provisioning, tracking, installing and ensuring quality on an ongoing basis.

Our systems take care of receiving and processing the service providers' invoices, ensuring that the bills are accurate and timely. At the same time, we manage, optimize, allocate and report on usage – by end-point, individual, department and division – rolling the information up to the highest level.

## Optimization and Control

CommWatch Mobile is an end-to-end wireless management system safeguarding companies from abuse and uncontrolled use of wireless assets. It provides continuous control over the entire wireless environment. The CommWatch Mobile Management Suite consolidates electronic carrier data and provides:

- A secure online view of cell charges for central and local management
- Electronic bill delivery to employees
- A powerful set of reports including rate optimization and exception reports to flag usage outside company policy

CommWatch Mobile allows you to categorize personal and business use charges, electronically reimburse employee cellular business expense or recapture personal charges, and equitably allocate pooling charges across pooled user groups.

The CommWatch Mobile Management Suite delivers substantial savings by enforcing corporate policy, managing cell phone use and optimizing rate plans helping companies around the world perform better and be more competitive.

The CommWatch Mobile Management Suite consists of 3 powerful modules that give you complete control over your wireless environment.

- [Enterprise Monitor](#) - Rate Plan Optimization and Distributed Reporting
- [Policy Supervisor](#) - Automated Policy Management and Administration
- [Bill Assistant](#) - Online Invoice Access for Employees

A screenshot of the CommWatch Mobile web interface showing a "Cellular Expense Tracking" report. The report displays a table with columns for "Month", "Day", "Time", "Area", "Phone", "Usage", "Rate", "Amount", "Tax", "Total", "Plan", "Type", "Status", and "Action". The table contains multiple rows of data representing individual cellular charges.

CommWatch Mobile makes use of I.T.E.M.S. Mobile, a tightly integrated module of I.T.E.M.S. (Intelligent Telecommunications Management Software) and can be deployed along with I.T.E.M.S. or stand alone.

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## DELIVERS!

- Automatically **allocate** accurate charges by manager, department etc.
- **Streamline** rate change approvals
- **Automatically** check for common invoice errors
- **Set and track** usage policy electronically
- **Differentiate** between personal and business use

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### Enterprise Monitor: Powerful Cost Management

- Rapid, consistent, online distribution of wireless usage and charges by organization, cost center, or manager
- Flexible browser-based reports that can be filtered and sorted in a variety of ways at the click of a button
- A powerful rate optimization engine that consistently recommends monthly savings opportunities
- Employee bill detail online for easy management drill-down
- Each month Enterprise Monitor notifies and distributes cell phone use and billing information to each manager according to their access privileges. Authorized managers and administrators are alerted to potential abuse situations. Integrated workflow communication lets managers easily approve rate change recommendations made by the CommWatch Mobile rate optimizer.

### Policy Supervisor: Automatically Monitor Cell Phone Use Policies

The CommWatch Mobile Policy Supervisor makes it easy to implement and manage cell phone use policies. Its rules-based engine lets you easily define and - more importantly -- enforce rules of corporate policy.

Using a flexible set of parameters, authorized managers and administrators can set limits by minute, dollar or location. You can also restrict by time and day of the week. Policies can be set company-wide, for classes of employees, or even down to the individual level. Automatic monthly reports highlight compliance by individual, clearly identifying employee over-limit use violations.

### Bill Assistant: Convenient Online Access to Monthly Wireless Bills

Corporate wireless expenses drop when billing information is online and accessible to users and their management. CommWatch Mobile Bill Assistant eliminates paper billing distribution. It provides fast and easy electronic monthly invoice distribution. Each employee has online access to their monthly invoice where they can easily transition from summary charge and usage information to categorized calling detail.

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*Breakaway Services is proud to be in partnership with Tallgrass Solutions Inc.*